

Published bid - open on 29/1/22



Bid Number: GEM/2021/B/1776858  
Dated: 30-12-2021

### Bid Document

Bid Details	
Bid End Date/Time	29-01-2022 18:00:00
Bid Opening Date/Time	29-01-2022 18:30:00
Bid Life Cycle (From Publish Date)	90 (Days)
Bid Offer Validity (From End Date)	60 (Days)
Ministry/State Name	Ministry Of Finance
Department Name	Department Of Economic Affairs
Organisation Name	Security Printing And Minting Corporation Of India Limited (spmcl)
Office Name	Janpath
Total Quantity	300
Item Category	END POINT PROTECTION SOFTWARE/ APPLIANCES (Version 2.0) (Q3) (I)
MSE Exemption for Years Of Experience and Turnover	Yes
Startup Exemption for Years Of Experience and Turnover	Yes
Document required from seller	Certificate (Requested in ATC), OEM Authorization Certificate *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled	No
Time allowed for Technical Clarifications during technical evaluation	3 Days
Evaluation Method	Total value wise evaluation

### EMD Detail

Required	No
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### ePBG Detail

Required	No
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### Splitting

Bid splitting not applied.



**MII Purchase Preference**

MII Purchase Preference	Yes
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**MSE Purchase Preference**

MSE Purchase Preference	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.
4. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25%(selected by Buyer) percentage of total QUANTITY.
5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

**END POINT PROTECTION SOFTWARE/ APPLIANCES (Version 2.0) ( 300 pieces )****(Minimum 50% Local content required for qualifying as Class 1 Local Supplier)**

Brand Type	Registered Brand
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**Technical Specifications**



\* As per GeM Category Specification

Specification	Specification Name	Bid Requirement (Allowed Values)
BASIC INFORMATION	<b>Software Type</b>	End Point Protection Software/ Appliances
	<b>Component of End Point Protection Software/Appliance offered in the scope of supply</b>	Policy Management, Centralized Management, Updation and Upgradation Management, Advanced Endpoint Protection, Device Control, Data Loss Protection, Mobile and Virtual Environment
SCOPE OF LICENCE	<b>Types of Licence</b>	Subscription
	<b>" Duration of Subscription (in Years) (Hint :- Select '0' if not applicable)"</b>	3.0 - 5.0 Or higher
	<b>OEM Licensing policy (Hint:- Device means Server, Desktop, Laptop, Thin client etc)</b>	Per Device
	<b>Number of devices for license offered in the scope of supply (Hint :- Select '0' if not applicable)</b>	5000.0 - 10000.0 Or higher
	<b>Number of users for license offered in the scope of supply (Hint :- Select '0' if not applicable)</b>	5000.0 - 10000.0 Or higher
	<b>Scope of Installation</b>	Installation, Integration, Configuration, End to End Workflow Implementation, User Acceptance Testing of offered modules
	<b>Deployment option</b>	On premises, Cloud
	<b>The offered product have support from OEM for</b>	Updation for Patches and Bug fixes within support period, Upgradation of version within support period
	<b>Number of Years for OEM support for updation (Patches and Bug fixes) is included in the scope of supply (Hint :- Select '0' if not applicable)</b>	3.0 - 5.0 Or higher
	<b>Number of Years for OEM support for Upgradation of version is included in the scope of supply (Hint :- Select '0' if not applicable)</b>	3.0 - 5.0 Or higher
	<b>Training Options</b>	On-Site, Virtual, Training Material
	<b>Number of days Training Provided (Hint :- Select '0' if not applicable)</b>	5.0 - 30.0 Or higher

Specification	Specification Name	Bid Requirement (Allowed Values)
Advanced Endpoint Protection	<b>Advanced Endpoint Protection Features</b>	Blended Threats/Malware Protection, (HIPS)/Behavioral Analytics, HTTP Malware Detection, HTTPS Malware Detection, Automated Malware and Threat Removal, Web Filtering, Suspicious email attachments scanning, Enhanced remediation capabilities, Global Threat Intelligence with Reputation Source configuration capability, Advanced Protection against fileless attack methods, Data Protection / Full disk and file Encryption, Data backup / Data recovery / Roll Back, End point forensic, Memory Protection, Advance machine learning and AI based next generation End point security, Integration with a sandboxing solution for APT detection, Application startup Control

#### Consignees/Reporting Officer and Quantity

S.No.	Consignee/Reporting Officer	Address	Delivery Schedule (In number of days from contract start days)		
1	Amit Yadav	461005,Hoshangabad , Madhya Pradesh	Quantity	Delivery to start after	Delivery to be completed by
			300	1	1095

### Buyer Added Bid Specific Terms and Conditions

#### 1. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

#### 2. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

#### 3. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

- The firm has to install the antivirus software on server with all configurations and also install antivirus software in remaining 299 desktops & servers. The implementation of antivirus should comply with the technical specifications along with associated software licenses and necessary documents/manuals on site. No additional payment will be done for the installation and configurations.



2. Security being prime concern, the proposed Solution should not breach the security of any other installation of SPMH in any way.
3. The Security Solution supplied must be seamlessly integrated with the existing network of SPMH.
4. The firm has to provide the online and offline support for the entire period of the license subscription i.e. 03 years. Also, Should have 24x7 global technical support.
5. The firm shall apply all software updates / version upgrades released by the respective OEMs during the contract period. SPMH will not do any additional payment for this.
6. The firm will not share any confidential data via any mode of communication.
7. Training of all security solutions to SPMH IT officials.
8. The warranty of the software system will be for three years (03) i.e. license period.
9. All Licenses/devices that is supplied should be genuine and legal.

4. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

5. **Warranty**

Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

6. **Generic**

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

7. **Generic**

**Non return of Hard Disk:** As per Buyer organization's Security Policy, Faulty Hard Disk of Servers/Desktop Computers/ Laptops etc. will not be returned back to the OEM/supplier against warranty replacement.

8. **Generic**

**OPTION CLAUSE:** The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

## 9. Generic

**Upload Manufacturer authorization:** Wherever Authorised Distributors are submitting the bid, Manufacturers Authorisation Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

## Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses shall also be null and void. If any seller has any objection / grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is also governed by the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for Immediate termination of the contract and further legal action in accordance with the laws.

**---Thank You---**