ON NON – JUDICIAL STAMP PAPER OF RS. 100/-

AGREEMENT

This Agreement is made on thisDay of 2016, between Security Printing Press, Mint Compound, Hyderabad, a unit of Security Printing and Minting Corporation of India Limited (SPMCIL) a Miniratna Category – I, CPSE, wholly owned by Government of India, having its Registered and Head Office at 16th Floor, Jawahar Vyapar Bhawan, Janapath, New Delhi – 110001 through its officer duly Authorized by SPMCIL in this behalf (Hereinafter referred to as 'Security Printing Press' which expression shall mean and include its successor/s administrator/s, executor/s and assignee/s) of the FIRST PART.

AND

(Name and address of the hospital) through its representative, (Name) (Designation) duly authorized by the (Name of the Hospital) (hereinafter referred to as the hospital which expression shall mean and include its successor, administrator, executor and permitted assignee) of the SECOND PART.

WHEREAS 'Security Printing Press' is desirous of availing medical facilities/ treatment for its serving and retired employees and their dependents (hereinafter referred to as **'Beneficiaries')** in accordance with Central Services (Medical Attendance) Rules, 1944 as amended till date.

'AND WHEREAS the hospital agrees to provide the following medical services (indoor and outdoor) in the field of (Names of the diseases/procedures for which it is approved by CGHS) to the beneficiaries on the following terms and conditions from the date of signing this agreement.

- 1. The Hospital shall extend services on CGHS NABH rates/non NABH rates both for IPD/OPD treatment to the beneficiaries.
- 2. For the Out Patient Treatment (OPD) the beneficiaries shall take such treatment on the agreed rates on cash basis and inpatient Hospital Treatment [IPD] would be provided to the beneficiaries at credit basis.
- 3. The hospital shall allow / entertain the beneficiaries for getting treatment on production of medical identity card or permission letter issued by 'Security Printing Press'.
- 4. For OPD treatment the beneficiaries will make payment to the hospital for consultations, tests, scans, medicines, etc and claim reimbursement from SPP on CGHS norms.
- 5. For Indoor treatment the hospital will treat the 'Security Printing Press' beneficiary patients only for the facilities for which they are referred with permission.

- 6. The hospital, after the treatment of the beneficiaries, shall submit bills duly certified as per Central Services (Medical Attendance) Rules. 1944 as amended upto date of the expenses/expenditure incurred in connection with treatment (Hospitalization) for payment directly to 'Security Printing Press' within seven days of discharge of patient.
- 7. The payment will be released on submission of the bills in duplicate directly to 'Security Printing Press' or through the patient / his attendant within a period of thirty days on receipt of the bills. However due to sufficient cause beyond the control of 'Security Printing Press', if any, payment is not made within 30 days. 'Security Printing Press' will not be liable to pay any interest / penalty on the outstanding amount.
- 8. If the hospital bills are more than 2 lakhs & above of any one of the beneficiaries, then the payment will be made within 90 days after the submission of the bills from the hospital. (The bill goes to the Corporate Office for approval). However due to sufficient cause beyond the control of SPP, if any, payment is not made within 90 days. 'Security Printing Press' will not be liable to pay any interest/penalty on the outstanding amount.
- 9. The guidelines rules and instructions issued by Central Govt. Health Scheme (CGHS) from time to time shall be followed by the parties to the agreement.
- 10. The Hospital shall revise the rates in consultation with 'Security Printing Press' and not suo mote.
- 11. In case of Non-emergency, on production of photo medical identity card issued by 'Security Printing Press' along with a valid permission letter the hospital shall provide credit facilities to the beneficiaries and the bills shall be sent to 'Security Printing Press'.
- 12. In Case of emergency, the hospital may admit the patients by extending the above cashless facility for giving immediate treatment by verifying the identity card of the employees / beneficiaries. In such cases the hospital shall issue the emergency certificate to the patient for obtaining the permission letter from 'Security Printing Press' immediately.
- 13. In case the permission letter is not produced/ obtained as mentioned in para 12 above, the hospital shall be entitled to demand and collect the bill amount from the patient in cash / cheque and the 'Security Printing Press' shall not be held responsible for the payment of the bills.
- 14. The hospital would not refuse admission to the cases on flimsy grounds.
- 15. The hospital authorities shall admit or attend the patient immediately on his reporting for any kind of treatment without insisting for deposit of money from the patient at that point of time.
- 16. The hospital will also provide the packaged deal approved by Central Government (CGHS) in respect of the hospital in order to avail treatment in respect of the medical services for which the Hospital is empanelled with CGHS.
- 17. If the hospital normally charges rates for various procedures which are lower than the rates fixed by the CGHS, the claim would be settled at the actual rates charged by the hospital.

- 18. The bills should be restricted as per CGHS rates / norms and as per entitlement of beneficiary 'Security Printing Press' shall not be responsible for any difference in the charges of treatment over and above the norms/ rate fixed by CGHS.
- 19. During in-patient treatment of beneficiaries the hospital shall provide all the medicines, investigators and implants, if any, necessary for the treatment and the amount would be charged along with the final bill. The hospital shall not ask them to purchase medicines from outside and bear the cost on its own.
- 20. The hospital shall provide access to financial and medical records for review and assessment by authorized 'Security Printing Press' executives/auditors of SPP as and when required and decision of 'Security Printing Press' on necessity or requirement shall be final.
- 21. The Hospital should be registered under section 197(1) and section 17(II) (b) of income Tax Act, 1961 or the current laws of taxation in this regard. However, in exceptional circumstances this condition may be relaxed subject to certification regarding fulfillment of tax obligations on the part of 'Security Printing Press'.
- 22. The agreement shall be valid for be a period of two years and may be extended as mutually agreed by both the parties.
- 23. Any liability arising out of or due to any default or negligence in provision or performance of medical services shall be borne exclusively by Hospital, who shall alone be responsible for the defects in rendering such services
- 24. It shall be the duty and responsibility of the hospital, at all times, to obtain , maintain and sustain the valid registration, recognition and high quality & standard of its services and healthcare and to have all statutory / mandatory licenses, permits or approvals of the concerned authorities under or as per the existing laws of the land.
- 25. The hospital shall ensure that their staff pays careful attention to the requirements of the beneficiaries, and shall ensure that they are satisfied with the quality of service rendered.
- 26. The hospital will be solely responsible for safety and security of the beneficiaries while they are receiving treatment at the hospital.
- 27. If at any time during the currency of this agreement, it is discovered/found that the services of the Hospital are not satisfactory in the discretion of 'Security Printing Press', the agreement shall be terminated by 'Security Printing Press' without giving any notice or without assigning any reasons thereof.
- 28. In case of any violations of the provisions of this agreement by the Hospital such as (but not limited to) refusal of service, refusal of credit facilities to eligible beneficiaries undertaking unnecessary procedures, prescribing unnecessary drugs/tests, deficient or defective services, over billing and negligence in treatment, 'Security Printing Press' shall have the right to derecognize the hospital as the case may be.
- 29. Any dispute or differences whatsoever arising between the parties relating to meaning, scope, operation or effect of this Agreement or validity of breach thereof shall be settled by Arbitration of a single arbitrator to be appointed by

mutual consent and the award made in pursuance thereto shall be binding on the parties. The court at Hyderabad shall only have the jurisdiction over the matter in case of any dispute.

30. Should the hospital get wound up, partnership is dissolved or taken up by some other hospital / authority, 'Security Printing Press' shall have right to terminate the agreement. The termination of agreement shall not relieve the Hospital or their heirs and legal representative from the liability in respect of the services provided by the hospital during the period when the agreement was in force.

In witness whereof this Agreement is signed and sealed by SPP and the Hospital (Name of the hospital) on the date mentioned hereinabove in the presence of the following witnesses.

Signature with Seal For and on behalf of Hospital Signature with Seal for and on behalf of Security Printing Press

Witness:

Witness: